



Ridgeview Two Twelve Medical Center Scope of Service

Current Date: 10/1/2019 Next Review: 8/1/2025

Department: Two Twelve Medical Center Laboratory Services

Service(s) provided: Ridgeview Medical Center Laboratory is dedicated to providing high quality laboratory medicine to our growing service area. We are committed to community laboratory care providing physicians, nurses, and other healthcare personnel information which helps provide diagnosis, helps determine treatment modalities, and helps improve public and personal health efforts in the community. Services provided include:

- Blood bank
- Chemistry
- Hematology
- Coagulation
- Urinalysis
- Molecular Testing-Infectious Disease
- Serology
- Electrocardiography
- Reference laboratory services
- Outpatient services
- Phlebotomy

Hours of operation: Testing, client services, and consultation services are provided 24 hours a day, 7 days a week. Testing not performed at Ridgeview Medical Center Laboratory is sent to a reference lab.

Patient populations served: Laboratory services are provided to neonatal, pediatric adolescent, adult, and geriatric patients per physician order.

Skill mix:

- Pathologist Consultation
- Medical Technologists/Medical Laboratory Scientists
- Medical Laboratory Technicians

Core Staffing and methods for determining and modifying staffing to meet patient or process needs:

Medical Technologists/Medical Laboratory Scientists and Medical Laboratory Technicians;

- 1 – 6:30am to 3:00pm
- 1 – 8:00am to 4:30pm
- 1 - 2:30pm to 11:00pm
- 1 – 3:30pm to 12:00am
- 1 – 11:00pm to 9:00am

Staff provide backup coverage for phlebotomy services in the Emergency Room as well as for the Ridgeview Clinics.

Pathology consultation is available on an on-call as needed basis.

Description of assessment and reassessment practices, including timeframes:

Laboratory staff are assessed at the time of hire or when new procedures are introduced for all essential tasks necessary to perform in their position. New staff and staff learning new procedures are then evaluated again in 6 months. All staff are evaluated annually for competency assessment on any testing they are performing. The lab is assessed by the College of American Pathologists with unscheduled, on-site inspections every other year. The lab does a self-inspection on the off years.